TERMS & CONDITIONS OF MEMBERSHIP & USE

Terms and Conditions of Membership & Use

These terms and conditions, along with your signed form of agreement, form an agreement binding you to the terms of membership of the University of Birmingham Gym. You must sign both the terms of conditions and the agreement.

1. Definitions

The terms and conditions below the line may be altered at any time at the Gym's discretion.

2. Entry to the gym

Any person who brings his/her gym card to the Gym shall be deemed to have entered the Gym and be subject to the terms of this agreement. The Gym's management reserves the right to refuse entry to any person without notice.

3. Membership fees

(a) The fees payable by members are as follows:

- Gym membership:
  - Full-time students: £35 per month
  - Part-time students: £50 per month
  - Staff: £50 per month
  - Members of the University of Birmingham: £35 per month

(b) Any member who fails to pay his membership fees by the due date shall be deemed to have abandoned his membership and shall be liable to a further charge of £50 to cover the administrative costs incurred in connection with the recovery of unpaid fees.

4. Cancellation of membership

Any member may cancel his membership by giving written notice to the Gym, specifying the date on which he wishes to terminate his membership. The notice must be received by the Gym not less than 30 days before the date on which the member wishes to terminate his membership. Any member who cancels his membership shall be liable to a further charge of £50 to cover the administrative costs incurred in connection with the recovery of unpaid fees.

5. Termination of membership

Any member who fails to pay his membership fees by the due date shall be deemed to have abandoned his membership and shall be liable to a further charge of £50 to cover the administrative costs incurred in connection with the recovery of unpaid fees.

6. Notices

Any member who fails to pay his membership fees by the due date shall be deemed to have abandoned his membership and shall be liable to a further charge of £50 to cover the administrative costs incurred in connection with the recovery of unpaid fees.

7. Termination of membership

Any member who fails to pay his membership fees by the due date shall be deemed to have abandoned his membership and shall be liable to a further charge of £50 to cover the administrative costs incurred in connection with the recovery of unpaid fees.

8. Duty of care

Any member who fails to pay his membership fees by the due date shall be deemed to have abandoned his membership and shall be liable to a further charge of £50 to cover the administrative costs incurred in connection with the recovery of unpaid fees.

9. Suspension of membership

Any member who fails to pay his membership fees by the due date shall be deemed to have abandoned his membership and shall be liable to a further charge of £50 to cover the administrative costs incurred in connection with the recovery of unpaid fees.

10. Termination of membership

Any member who fails to pay his membership fees by the due date shall be deemed to have abandoned his membership and shall be liable to a further charge of £50 to cover the administrative costs incurred in connection with the recovery of unpaid fees.
UNIVERSITY OF BIRMINGHAM
TIVERTON GYM

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If you want to appeal against our decision to refuse your membership then under the clause above, you can follow the appeals procedure set out in Part 8. In the unlikely event that we refuse your membership for any of these reasons, we cannot make any refund of fees and you are not entitled to return the facilities you have signed up to.

At the end of the season agreement, after giving notice under this agreement, we also reserve the right to terminate your agreement at any time and for any reason. If you fail to give us a month’s notice of your intention to cancel, we will charge you the fees for the remaining period of your membership.

You are responsible for ensuring that all the details on your membership card are correct. If any details are incorrect, you must notify us within 7 days of receipt.

If you are not satisfied with our response to your complaint, you can follow the appeals procedure set out in Part 8.

If you fail to provide us with your personal details as requested, we will be unable to process your membership application.

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11. T10

12. Suspension of membership

If you need to suspend your membership because you are suffering from a medical condition that prevents you from using the facilities, or your health condition deteriorates to a stage where you are unable to continue your membership, you must immediately cease all use of the facilities until your health condition improves or you are cleared by your doctor to resume use.

If you suspend your membership, all payments made for the remainder of the membership period will be transferred to your account and will be refunded after we have received a written confirmation from your doctor stating that you are able to return to the facilities.

13. Opening hours – peak and off-peak

The gym’s opening hours are as advertised on the gym’s website and at the reception of the gym. The gym’s opening hours vary depending on the time of year and may change from time to time. Changes to the opening hours will be advertised on the gym’s website and at the reception of the gym. Any changes to the opening hours will be advertised on the gym’s website and at the reception of the gym. Any changes to the opening hours will be advertised on the gym’s website and at the reception of the gym.

The gym’s changing facilities will be closed, and there may be restrictions on use. If you have signed up for a peak or off-peak membership, you will be charged accordingly.

14. Gym

The gym is open to members who pay for a gym membership. All gym equipment and facilities are available to members who pay for a gym membership. Only members who pay for a gym membership are allowed to use the gym equipment and facilities.

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15. Health and safety

If you have a medical condition, or any concerns about your health, you must inform the gym staff and arrange for a health assessment before using the facilities.

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16. Lockers

You are responsible for ensuring that all the details on your membership card are correct. If any details are incorrect, you must notify us immediately. If you fail to provide us with your personal details as requested, we will be unable to process your membership application.

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17. Complaints policy and appeals policy

All feedback is required in a way that can be analysed in order to improve services in both the satisfaction of the long-term user.

If you have a complaint, comment or suggestion about the gym, you must inform the gym staff. After speaking to a member of staff, if you feel that you are not happy with the outcome, you can contact the gymnastics department head of the gym.

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It is possible that your complaint may not be resolved following review. If this is the case, you can contact the gymnastics department head of the gym.

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